



Everything you need to know about **COVID-19 Claims**

What documents are required to be submitted in case of a COVID-19 death claim?

In case of unfortunate death due to Corona Virus infection, the claimant can intimate us at any of the IDBI Federal Life Insurance offices. The basic documents to be submitted at the time of lodging the claim are- the death certificate (original or certified copy), policy document, claim form, bank account proof and KYC documents of the claimant. In case of any additional documents, our team will get in touch with you.

How will the COVID-19 related claims be processed?

The claim will be assessed as any other normal claim and there will not be any exclusions on account of Corona Virus infection, as per the governing terms & conditions of our policies. The death benefit as per the policy contract will be payable on acceptance of the claim. The claim would be payable under all products & plans as per the benefits defined thereunder.

Is there are any other COVID-19 claims related information that one should be aware of?

- **Death Claims**- All IDBI Federal Life Insurance products cover death due to any cause including Corona Virus. There is no exclusion for death claim due to Corona Virus infection.
- **Critical Illness (CI) Rider Claims** - Corona Virus is not part of the Critical Illnesses covered under our CI Rider and hence CI rider claim is not payable for diagnosis of Corona Virus Infection

BEWARE OF SPURIOUS/FRAUD PHONE CALLS!

- IRDAI is not involved in activities like selling insurance policies, announcing bonus or investment of premiums. Public receiving such phone calls are requested to lodge a police complaint.